

Kent Fraud Alert System



TO STOP FRAUD™

TV Licence Scam

TV licence scams are common and rely on you clicking on a link to update your direct debit for a missed payment.

Scam TV Licence emails often tell you that you need to make an urgent payment, however, TV Licensing will only email customers about payments if they have missed one and you can sign into your account to check.

Scam emails will often say you can get a refund or a cheaper licence. TV Licensing will never do this unless you have contacted them about a refund and they are replying to you.

Scam emails may show a fake licence number. Your licence number is on letters that TV Licensing send you or search your email inbox for emails from 'donotreply@tvlicensing.co.uk' (or 'donotreply@spp.tvlicensing.co.uk').

For more information go to the following website - [Helping you avoid TV Licensing scams – and how to report one - TV Licensing™](#)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

 **ALERT**



**TV LICENCE
SCAM**

Preventing fraud

Together, let's stop scammers.



Remember, ABC:

 **never Assume**

 **never Believe**

 **always Confirm**

Get the latest scam advice:



@KentPoliceECU



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk   